Aveley Junior Football Club Inc.
A.B.N. 81 603 471 751 | www.aveleyfootballclub.com.au
Turkich Parade Oval, Bolero Road, Aveley | PO Box 2379, Ellenbrook WA 6069

REFUND AND EXCHANGE POLICY

Thank you for shopping at Aveley Junior Football Club Inc. If you are not entirely satisfied with your purchase, we are here to help. We can refund the purchase price or exchange those products subject to the following conditions:

- Items must be returned within 14 days of purchase with the original receipt or proof of purchase;
- You must provide your name and address and reason for exchange;
- The returned items must be unworn, unwashed, or otherwise unused with original tags/labels attached and in original packaging;
- If you request a refund, the purchase price will be refunded to you using the original payment method upon receipt of the returned item and confirmation that it meets the conditions above; and
- You are responsible for any costs associated with returning the item to us.

***Note** Pending availability of stock, there may be delays in receiving a replacement for exchanged items.*

Faulty Item Returns
If an item is faulty, wrongly described or different from the sample shown then we will meet our legal obligations which may include refunding the purchase price, or providing a replacement product providing the item is returned within a reasonable time with proof of purchase and meets the conditions outlined above.

Return Instructions for Online Purchases
All purchases made can be exchanged or refunded by drop off/pick up from the Aveley Community Building. If you wish to return or exchange an item purchased online, please contact our Merchandise Coordinator. Please provide the following information so we can assist you as quickly as possible:

- Your name;
- Date your order was placed, if applicable;
- Your Order Reference Number, if available; and
- Brief description of the problem you are experiencing.

Contact us
For all Merchandise queries please contact our Merchandise Coordinator via email: merchandise@aveleyfootballclub.com.au

Date:	Item:
04 MAY 2018	**Drafted**
16 MAY 2018	**Adopted by Committee**
16 MAY 2019	**For Review**